



# TAMA COUNTY

## 911 Services Department

The Tama County E911 Service Board meeting was called to order at 6:33 PM October 10, 2017 by Chairman Boll (Toledo).

Members present: Gordon Fassett (Clutier), Billie Van Egmond (Dysart), Keith Sash (Gladbrook), Tyler Sell (Traer) Tim Johnson (Reinbeck), Sheriff Dennis Kucera, Mindy Benson EMA/911 Coordinator, Jeremy Cremeans Assistant EMA/911 Coordinator. Also Present were Kendall Jordan, Mary Wankowicz, Dave Svoboda and Carrie Holst.

Motion by Johnson, second by Van Egmond to approve agenda. All ayes. Motion carried.

Motion by Kucera, second by Fassett to approve July meeting minutes, all ayes. Motion carried.

Motion by Sash, second by Fassett to approve Claims, all ayes. Motion carried.

Mindy and Jeremy provided the members present with an update on the progress of the GeoComm map project. Currently GeoComm has the plotting all of the street ranges and address points in our county completed. They are now working on the AVL phase of fire, ems, and law enforcement, Jeremy has been working with Nate from GeoComm to get the AVL units named correctly. Currently there is no date as to when the map will be installed in dispatch.

RACOM has been given the go head to start the microwave project, they will be sending a crew out to look at the towers, there is some questions as to if the Vining tower will have enough structural strength to hold the public safety grade microwave dish. We will have the answers on this as soon as the surveys are completed.

Mindy advised the board that there has been a change to the 911 Service Board Agreements that needs to be reflected in our Joint Service Board Agreement. Since the State of Iowa is no longer E911 and everything is now 911 we need to make this reflection show in our Agreement. Mindy provided all members present with the updated copy of the reflected changes to the Agreement. Motion by Kucera second by Van Egmond. All ayes, motion passed. Copy of the updated Agreement is available in the EMA/911 office for anyone to view.

Mindy and Jeremy proposed to the board that text 2 911 is now partially live in Tama county, currently cell carriers Verizon, and US Cellular are now receiving text 2 911 calls. Unfortunately we are not currently recording any text 911 calls on

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### 911 Staff

Director Mindy Benson

Deputy Director  
Jeremy Cremeans

Dispatchers –

Jackie Lasley  
Michele Taylor  
Melissa Bergom  
Julie Hoskey  
Anna Scarboro  
Laurie Schultz  
Jamie Youngbear  
Cheyanne Packer  
Diane Kesl  
Sadie Weekley  
Kelly Roy  
Jacob Reineke  
Haley Nichols  
Caitlan Schoenberger  
Shannon Wagner  
Zac Mann



[www.tamacounty.org](http://www.tamacounty.org)

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our recorder. In order to record these text 911 calls we will need to do an upgrade to our Eventide Recorder. The cost of the upgrade is \$5,745. This price includes the text to 911 licenses for the recorder, NENA CAD integration Card, SMS text License for the Max Call Taker, and the installation. It is the suggestion of both Mindy and Jeremy to purchase this upgrade so all the phone calls as well as text to 911 calls are recorded. If it ever comes down to needing a text to 911 calls for any court purposes we would hate not to have this technology recorded. Motion by Sells, second by Fassett to purchase the text to 911 recorders, all ayes. Motion passed.

Mindy and Jeremy discussed with the board about purchases and preapprovals for purchases. If there was a set dollar amount that would be ok with members, or would the members prefer to have emails sent out if purchases need to be made prior to meetings for materials or equipment that is required and needed. Members present were good with current practices of emails being sent, and if it is an urgent purchase and emails are not a good method of communications then phone calls can be placed.

No old business.

No new business

Next Regular 911 Board meeting will be on Tuesday January 9<sup>th</sup>, 2018 at 630PM

Motion to adjourn by Johnson, second by Fassett, all ayes, meeting adjourned at 7:01 PM

Respectfully Submitted,  
Mindy Benson, Coordinator



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